

PHOENIX DORONIO

IT Support Engineer | PC Deployment, Networking & Systems Administration

Lakewood, WA 98499 • (941) 592-0248 • contact@phoenixdoronio.com • [linkedin.com/in/phoenix-doronio](https://www.linkedin.com/in/phoenix-doronio)

Active TS/SCI Clearance • U.S. Navy Veteran • U.S. Citizen

PROFESSIONAL SUMMARY

Navy IT technician with three years of hands-on experience deploying, imaging, and supporting a 500-unit computer fleet across classified and unclassified networks for 300+ users. Managed systems and accounts through SCCM, Active Directory, and SharePoint; owned weekly server backups; and handled full lifecycle device support from provisioning through secure decommissioning. Active TS/SCI clearance, based near Tacoma, WA / JBLM.

TECHNICAL SKILLS

Systems Administration: SCCM, Active Directory, Group Policy (by dept/rank/role), SharePoint, Windows Server 2016/2019

PC Deployment & Hardware: Dell, Panasonic Toughbooks, Cisco switches/routers, Xerox printers, General Dynamics equipment; imaging, BitLocker, McAfee

Networking: TCP/IP, DNS/DHCP, subnetting, VLANs, fiber optic & RJ45 cabling, satellite-to-router IP connectivity

Hardware Lifecycle: Fleet provisioning, asset tracking (MAC/serial/port), CANES hardware upgrades, drive destruction & degaussing

Security: DISA STIG compliance, ACAS/Nessus scans & plugin patching, account/security audits, classified network handling

PROFESSIONAL EXPERIENCE

Information Systems Technician

May 2022 – May 2025

United States Navy — USS Wayne E. Meyer (DDG 108)

- Provisioned and supported a 500-unit fleet (Dell, Panasonic Toughbooks, General Dynamics equipment) across classified (Secret) and unclassified networks for 300+ users; tracked assets by MAC address, port, device, and serial number.
- Reimaged computers from scratch with BitLocker and McAfee; ran and terminated cabling (Cisco switches/routers, fiber optic & RJ45) through combat systems and engineering spaces shipwide.
- Administered SCCM and Active Directory across departments and security levels — accounts, Group Policy by department/rank/role, permissions — and managed SharePoint users end to end, holding 99.9% network availability.
- Owned weekly backups for every server on the ship (domain controllers, file/print, Exchange, SQL, backups), classified and unclassified; restored systems from backup when resets failed.
- Ran security audits of all accounts, handled password resets and new account creation, and patched SCCM and ACAS/Nessus vulnerabilities, including scanner plugins.
- Led the ship-to-shore network migration and CANES hardware upgrades, coordinating across departments and security levels to restore full connectivity before turnover.
- Responded to real power blackouts and brownouts — running shutdown scripts from a maintenance laptop before backup power failed — and traced issues to root cause using cable testers and methodical troubleshooting.
- First point of contact for 300+ end users across multiple locations, departments, and security levels; wrote the SOPs other technicians used and trained junior sailors on systems and procedure.

EDUCATION, TRAINING & CLEARANCE

- Information Systems Technician 'A' School (Block 0 & Block 1), U.S. Navy — Aug 2022 – Jan 2023
- CANES System Administrator Post-Installation Training — May 2024
- Active TS/SCI Clearance • U.S. Citizen • Valid Driver's License • Able to lift up to 50 lbs